

ANNEXURE-'C'

Investors Complaints Data

Name of the Depository Participant: Elara Securities (India) Private Limited

CDSL Registration Number: IN-DP-370-2018

Data for the month ending – April 2025

SN	Received from	Carried forward from previous month	during the	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						•	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0



Trend of monthly disposal of complaints

SN	Month	Carried forward	from the	Received	Resolved*	Pending**
		previous month				
1	2	3		4	5	6
1	May 2024	0		0	0	0
2	June 2024	0		0	0	0
3	July 2024	0		0	0	0
4	August 2024	0		0	0	0
5	September 2024	0		0	0	0
6	October 2024	0		0	0	0
7	November 2024	0		0	0	0
8	December 2024	0		0	0	0
9	January 2025	0		0	0	0
10	February 2025	0		0	0	0
11	March 2025	0		0	0	0
12	April 2025	0		0	0	0
	Grand Total	0		0	0	0

*Complaints of previous months resolved in the current month, if any.

**Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from the previous year	Received during the Year	Resolved during the year	Pending at the end of the year
1	2017-18	NA	NA	NA	NA
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
9	2025-26	0	To be updated	To be updated	To be updated
	Grand Total	0	0	0	0

The company received SEBI DP Registration on April 25, 2018

Note: Above information is issued pursuant to CDSL communique number CDSL/OPS/DP/POLCY/2021/589 dated December 25, 2021